



**SI**

SERVIÇOS DE  
INFORMÁTICA

**TÉCNICO** LISBOA

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Simone Noronha  
User Support Unit

The **Computer and Network Services** at IST (commonly known as DSI) manages and coordinates its Information and Communication Technologies (TIC).

### What is it responsible for?

- Computer resources;
- Network and computing infrastructure;
- Central information systems.

### Vice-President for Information and Communication Technologies

Professor Alexandre Francisco

# Where are we?

Alameda Campus (main building/Central Pavilion) and Taguspark Campus (1<sup>st</sup> floor, room 1.46).

# How can you contact us?



E-mail ——— si@tecnico.ulisboa.pt



Telephone — +351 218 417 506 (ext. 1506)



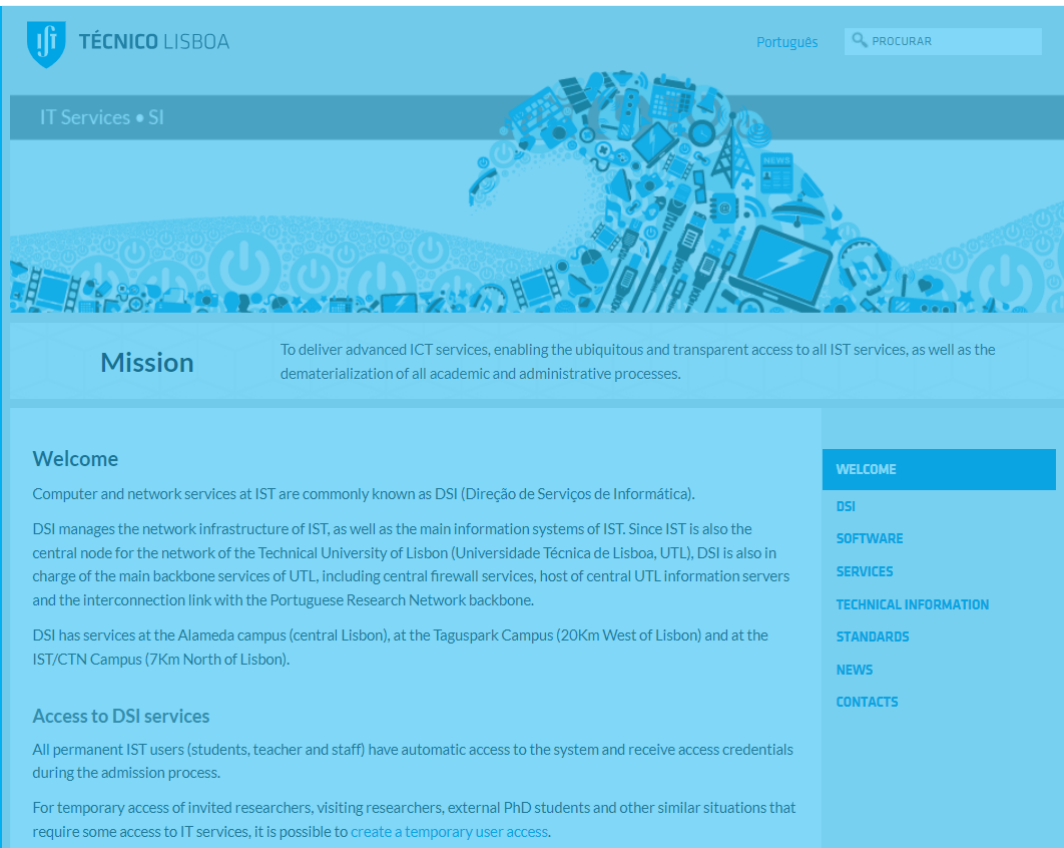
Office hours — Monday through Friday (09:30 to 12:30 and 14:00 to 16:30).  
Closed on Thursday afternoon.

# Website

<https://si.tecnico.ulisboa.pt/>

## Education Resources

## Research Resources



The screenshot shows the website of the IST SI (Serviços de Informática) department. The header features the IST logo and the text 'TÉCNICO LISBOA' on the left, and a language selector set to 'Português' and a search bar with the placeholder 'PROCURAR' on the right. Below the header is a navigation bar with 'IT Services • SI'. The main content area has a large, colorful graphic of various electronic devices and icons. Below this is a 'Mission' section with the text: 'To deliver advanced ICT services, enabling the ubiquitous and transparent access to all IST services, as well as the dematerialization of all academic and administrative processes.' The 'Welcome' section follows, stating that computer and network services at IST are commonly known as DSI (Direção de Serviços de Informática). It then describes DSI's role in managing the network infrastructure of IST, including the central node for the Technical University of Lisbon (UTL) and the main backbone services of UTL. The section also mentions DSI's services at the Alameda campus, Taguspark Campus, and IST/CTN Campus. A sidebar on the right contains a 'WELCOME' section with links to 'DSI', 'SOFTWARE', 'SERVICES', 'TECHNICAL INFORMATION', 'STANDARDS', 'NEWS', and 'CONTACTS'. The main content area also has a section for 'Access to DSI services' which explains that permanent IST users have automatic access, while temporary access is available for invited researchers and external PhD students.

IST  
TÉCNICO LISBOA

Português

IT Services • SI

### Mission

To deliver advanced ICT services, enabling the ubiquitous and transparent access to all IST services, as well as the dematerialization of all academic and administrative processes.

### Welcome

Computer and network services at IST are commonly known as DSI (Direção de Serviços de Informática).

DSI manages the network infrastructure of IST, as well as the main information systems of IST. Since IST is also the central node for the network of the Technical University of Lisbon (Universidade Técnica de Lisboa, UTL), DSI is also in charge of the main backbone services of UTL, including central firewall services, host of central UTL information servers and the interconnection link with the Portuguese Research Network backbone.

DSI has services at the Alameda campus (central Lisbon), at the Taguspark Campus (20Km West of Lisbon) and at the IST/CTN Campus (7Km North of Lisbon).

### Access to DSI services

All permanent IST users (students, teacher and staff) have automatic access to the system and receive access credentials during the admission process.

For temporary access of invited researchers, visiting researchers, external PhD students and other similar situations that require some access to IT services, it is possible to [create a temporary user access](#).

WELCOME

- DSI
- SOFTWARE
- SERVICES
- TECHNICAL INFORMATION
- STANDARDS
- NEWS
- CONTACTS

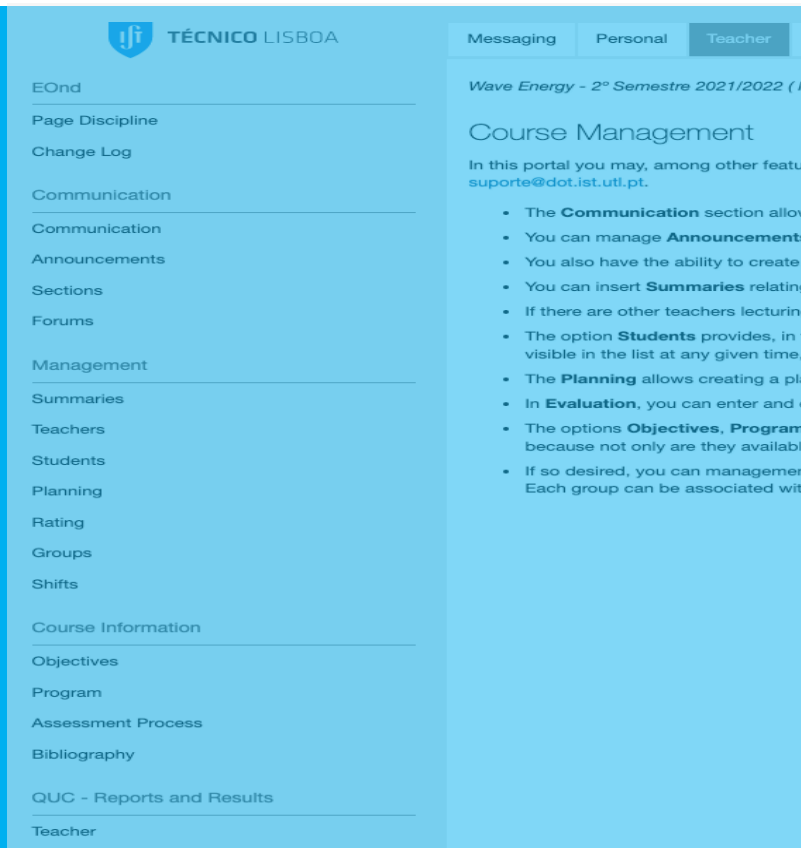
# Education Resources

## — *FenixEdu*

Fénix is the main academic system.

### Teacher portal:

- Student communication;
- Student management;
- Course management and evaluation.



The screenshot displays the Teacher portal interface. At the top, there is a navigation bar with the IST logo and 'TÉCNICO LISBOA' on the left, and three tabs: 'Messaging', 'Personal', and 'Teacher' (which is selected). Below the navigation bar, the main content area is titled 'Wave Energy - 2º Semestre 2021/2022 (I)'. Under this title, there is a section for 'Course Management' with a brief description and a support email address. A list of features is provided, including communication, announcements, sections, forums, management, summaries, teachers, students, planning, rating, groups, shifts, course information, objectives, program, assessment process, bibliography, and QUC reports and results. The interface is clean and modern, with a light blue color scheme.

IST TÉCNICO LISBOA

Messaging Personal **Teacher**

Wave Energy - 2º Semestre 2021/2022 (I)

Course Management

In this portal you may, among other features, contact the support team at [suporte@dot.ist.utl.pt](mailto:suporte@dot.ist.utl.pt).

- The **Communication** section allows you to communicate with students.
- You can manage **Announcements** and create new ones.
- You also have the ability to create and manage **Sections**.
- You can insert **Summaries** relating to the course.
- If there are other teachers lecturing in the course, they will be visible in the list at any given time.
- The **Planning** allows creating a plan for the course.
- In **Evaluation**, you can enter and manage the evaluation process.
- The options **Objectives**, **Program** and **Assessment Process** because not only are they available for the course, but also for the groups.
- If so desired, you can manage the groups. Each group can be associated with a specific teacher.

EOnD

Page Discipline

Change Log

Communication

Communication

Announcements

Sections

Forums

Management

Summaries

Teachers

Students

Planning

Rating

Groups

Shifts

Course Information

Objectives

Program

Assessment Process

Bibliography

QUC - Reports and Results

Teacher

## — *Other platforms*



Google Classroom



Microsoft Teams



# Research Resources

## *Scholar — Scientific Repository*

Institutional repository developed by the IST/DSI to promote and increase the impact and visibility of the scientific production of its researchers and professors.

How can I access this? <https://scholar.tecnico.ulisboa.pt>

## *Software*

Available to Students, Teachers, Researchers and Employees.  
We have many different softwares available on our website.

## Scientific Repository

🔍 Search...

[Explore Research Institutions/Units »](#)

# Research Resources

## *Scholar — Scientific Repository*

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## *Software*

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### Software

Técnico provides students, teachers, researchers and staff with a set of licensed software, most of which is free to access.

The available software is meant to be used exclusively in the academic or work context, and never commercially.

### Access

To access the software, you need to be an authenticated user (in Técnico's centralized authentication system).

Depending on whether you are a student, teacher, researcher or employee, you can take advantage of various licenses, negotiated annually between Técnico or the Rectory, and the software manufacturer.

Similarly, system administrators who work with the Técnico's laboratories and/or computer rooms can or should install the software provided here on the machines they administer.





SI  
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tuês

PROCURAR

# Software

<https://si.tecnico.ulisboa.pt/en/software/>



WELCOME

DSI

SOFTWARE

> 7-Zip

> Anti-Virus

> ArcGIS

> Autodesk Education

> Bentley

> Enterprise

> LabVIEW

> Mathematica

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# SI

## SERVIÇOS DE INFORMÁTICA

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